

INSTRUCTIONS FOR REQUESTING MEDICAL RECORDS

Towson Orthopaedic Associates has retained a professional service to handle the duplication and transfer of medical records. The company performing these services is:

Record Reproduction Services (RRS)
600 North Jackson Street
Suite 104
Media, PA 19063
Phone: (410) 919-9253 Fax: 443-378-8885
toavm@rrsmedical.com

In order to standardize and expedite all requests for patient information please follow the process below:

1. Sign, date and completely fill out the **Medical Record Release of Information Authorization** provided to you. Please **include your phone number and complete address** on your request in the event there are any issues regarding the release of your records.
2. Submit your signed and COMPLETED **Medical Record Release of Information Authorization** to the above address, email it to toavm@rrsmedical.com , or fax it to **443-378-8885**
3. There may be a fee for the transfer of your information please use the grid below to determine the correct amount

<u>Please check one</u>	<u>Transfer to Whom?</u>	<u>Record Type</u>	<u>Charge</u>
<input type="checkbox"/>	Physician	Chart	No Charge
<input type="checkbox"/>	Physician	Xrays- CD-Rom	\$10
<input type="checkbox"/>	Patient	Chart	\$20
<input type="checkbox"/>	Patient	Xrays- CD-Rom	\$10

In order for your request to be processed please be sure to fill out all fields on the medical records release form. If RRS cannot determine;

- **Who you are – Your name DOB and Address**
- **What you need sent – What records, specifically the Dates of Service or body parts examined**
- **Where you would like the records sent – Complete address of where you need records delivered too in addition to a Fax number if you would like them faxed**
- **Your signature and when you signed the Medical Record Release of Information Authorization – You must sign and Date the form to be valid**

Your records will be released within 5 days of receipt of the request if you choose only the electronic portion of your chart. Please contact RRS directly if you require your records sooner than within 5 days.

You may also pick up copies of your records at the RRS office – Please call to make arrangements.

If you would like we can bill your credit card directly to avoid any bills being sent to you. –Providing a payment upfront may reduce turnaround times significantly.

**If you have any questions on the process or how to complete the form please contact RRS -
Addition resources are available**

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Medical Record Release of Information Authorization

Be sure to complete all fields so that you can be contacted with any issues that may arise. Failure to provide any of these fields will result in delays of the delivery of the medical information.

WHO

Patient Name: _____ Date of Birth: ____ / ____ / _____ SSN #: (last 4)- _____

AKA or Maiden Names: _____

Patient Address: _____

City: _____ State: ____ Zip Code: _____ Phone: () ____ - _____

Email: _____ @ _____ . _____ Fax: () ____ - _____

WHERE

Doctor you would like information from

Towson Orthopaedic
Ruxton Professional Center, Suite 100
8322 Bellona Avenue
Towson, MD 21204
Phone: (410) 337-7900
Fax: (410) 337-5321

Where you would like info sent to

Please indicate all fields even if you would like the records faxed. Larger files cannot be faxed and RRS will need a complete mailing address

Self

Doctor Or Facility Name: _____

Address: _____

City: _____

State: ____ Zip Code: _____ Fax: () ____ - _____

WHAT

In order to receive the fastest services please specify the information that is being requested. Larger files will take longer to process and deliver. Reducing requests to the minimum necessary allows RRS to provide the quickest turnaround times.

Dates of Service: - From: ____ \ ____ \ _____ - To: ____ \ ____ \ _____

Incident or Injury Date: ____ \ ____ \ _____

Specific Information: _____

WH

Purpose of Disclosure - Please select one:

- | | | |
|---|--|---|
| <input type="checkbox"/> Referral to Specialist | <input type="checkbox"/> Insurance | <input type="checkbox"/> Workman's Comp |
| <input type="checkbox"/> Legal Investigation | <input type="checkbox"/> Disability Determination/ Claim | <input type="checkbox"/> Personal |
| <input type="checkbox"/> Transfer of Care | <input type="checkbox"/> 2 nd Opinion | <input type="checkbox"/> Other: _____ |

You MUST agree or disagree to each of the following. Please be advised that disagreeing to any of the following may result in portions of your medical file being withheld from the response

Legal Requirements

Unless otherwise revoked, this authorization will expire six months from the date from which it was originally signed or on the following date ____ / ____ / _____

My evaluation, diagnosis, and/or treatment relating to the conditions listed below may be released to the requestor identified above for the following type of records unless otherwise indicated.

- | | | |
|-------------|----------------|---|
| Agree _____ | Disagree _____ | - AIDS (Acquired Immunodeficiency Syndrome) or HIV (Human Immunodeficiency Virus) Infection |
| Agree _____ | Disagree _____ | - Psychiatric care and/or psychological assessment |
| Agree _____ | Disagree _____ | - Treatment for alcohol and/or drug abuse. |
| Agree _____ | Disagree _____ | - Mental Health Treatment |

Failure to complete this section will automatically imply a declination of the above

Signature

I understand that I have the right to revoke this authorization at any time. I understand that my revocation must be in writing and addressed to the privacy officer of the above named facility authorized to make this disclosure. I understand that the revocation does not apply to information already released in response to this authorization.

I understand that any disclosure of information may be subject to re-disclosure by the recipient and may no longer be protected by federal or state law. I understand that I need not sign this authorization to assure continued treatment. I understand that I may inspect and/or copy the information to be disclosed. I understand that authorizing this disclosure is voluntary. I understand that if I have questions about disclosure of my health information, I may contact the privacy officer at the facility listed above that is authorized to disclose this information and request a copy of this authorization.

I understand that there may be a fee for this service.

Requests cannot be processed without proper authorization. Minors must have a parent signature. Individuals requesting records on deceased or adult patients must provide the required Power of Attorney or other supporting legal documents.

Date: _____

Signature of Patient or Authorized Representative

Credit card Authorization Form

Destroy after processing – Do Not Scan to Allscripts

Please complete and return with your
Medical Record Release of Information Authorization

<u>Please check one</u>	<u>Transfer to Whom?</u>	<u>Record Type</u>	<u>Charge</u>
<input type="checkbox"/>	Physician	Chart	No Charge
<input type="checkbox"/>	Physician	Xrays- CD-Rom	\$10
<input type="checkbox"/>	Patient	Chart	\$20
<input type="checkbox"/>	Patient	Xrays- CD-Rom	\$10

CREDIT CARD INFORMATION			
Customer Name:			
Credit Card Type: <input type="checkbox"/> Visa <input type="checkbox"/> Master Card <input type="checkbox"/> American Express <input type="checkbox"/> Discover			
Credit Card Number:			Expiration Date:
Name as it appears on Credit Card:			CVC2 Code:
Payment Amount (US Dollars):			
Signature:			Date:
CREDIT CARD BILLING ADDRESS			
Street Address:			
City:			
State:		Zip/Postal Code:	Country:
Phone Number:			Fax Number:

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